

# Service Excellence Award

**DESCRIPTION:** This award will honor and recognize Okanagan College employees who have consistently gone beyond their regular duties and responsibilities to meet the needs of Okanagan College and contribute to our mission of transforming lives and communities.

**ELIGIBLE:** All employees

**AWARDED TO:** An individual or a team

**CRITERIA:** An individual or a team nominated for this award will have surpassed the expectations of Okanagan College, its staff and/or students by seizing opportunities to do more than what is asked and will have examples of the following accomplishments:

- An extraordinary commitment to continuously providing excellent service to students or clients beyond the scope of usual roles and responsibilities;
- A commitment and significant contribution to the success of a project or initiative;
- Actions that have had a significant impact on students, staff, departments or Okanagan College;
- A positive attitude, good judgment, and good communications skills;
- A commitment of time and effort to represent Okanagan College and potentially enhance its reputation; and,
- The ability to achieve outstanding success despite difficult circumstances and unforeseen problems.

